

## Sage Abra Suite End of Life FAQ

### *How do I know if I'm impacted?*

*If you currently use Sage Abra Suite for HR and/or Payroll then you will be impacted.*

### *What do I do if I'm impacted?*

*We recommend you start to build your migration plan. A great way to start is by contacting us to discuss how you can migrate to Sage HRMS utilizing the Sage HRMS Automated SQL Migration tool. Another option is to sign up for a webinar to learn more about the migration to Sage HRMS process.*

### *What happens if I don't migrate?*

*Sage Abra suite will continue to work even after December 28, 2020. However, customers will not be able to receive updates, security fixes, tax and legislative updates, or access the support center for assistance as of December 28, 2020. This is pertinent because the new tax tables would normally be available prior to yearend reporting.*

### *Why has Sage chosen to End of Life Sage Abra Suite?*

*Sage is committed to providing the highest quality products and services to our customers. We view product end of life as a part of the life cycle that drives new technology and product innovation. All technology products eventually reach the end of their life requiring a business decision to discontinue availability and maintenance.*

### *What is the date of the last update on Sage Abra Suite?*

*The final compliance and maintenance update for Sage Abra Suite will be released in September of 2020. We recommend that you connect with your partner or account manager to review the migration path from Sage Abra Suite to Sage HRMS.*

### *What is the last date Sage support will help with Sage Abra Suite?*

*The final date for Sage to support Abra is December 28, 2020. Sage Abra Suite customers that are up for M&S renewal beginning in December 2019 will receive prorated renewal quotes reflecting the shorter support period.*

### *What if my renewal date is after December 28, 2019?*

*Your M&S will be prorated to December 28, 2020, we advise you consider a migration from Sage Abra Suite to Sage HRMS prior to December 28, 2020.*