Net@Work

NextGen IT Managed Services

What heights could you take your business to if you didn't have to worry about "IT?"

YOUR EXPERIENCED TECHNOLOGY PARTNER

Net at Work is one of the top Managed Service & Security providers in the world, ranked 37 among 501 elite firms and a top ERP Value-Added Reseller in North America. Net at Work supports small and medium-sized organizations with a focus on simplicity. Everything is designed with security and the user experience in mind, helping with as much or as little as an organization needs.

Large enough to support all your technology needs, but small enough to care.

Every customer has a dedicated Technical Account Manager to be by your side and work as an extension of your organization. All Managed Service offerings have security bundled in, designed to meet both the needs of our clients and the adherence to rapidly evolving insurance requirements.

Net at Work at-a-glance:

- Over 26 years building & managing complex infrastructure
- 450+ Employees
- Top Managed Services & Security Provider
- Leading ERP Provider
- Onsite support throughout North America
- 24x7x365 support coverage -English and Spanish
- Simple user-based support options
- Secure solutions by default and design

Customers prioritized above all else

Our customer-centric approach permeates every aspect of our operations, ensuring that each interaction, from the first point of contact to ongoing support, reflects our dedication to your success. By placing our customers' needs at the forefront, we've cultivated a service model that is responsive, empathetic, and tailored to individual requirements.

This commitment is evident in three key areas:

- Our "day one support" ensures that there are no gaps in coverage when transitioning to a Net at Work plan. Clients receive immediate assistance from a dedicated project team led by a project manager.

- User priorities are paramount. What may be a critical issue for one organization could be merely an annoyance for another. We address each client's stated priority with urgency, without question.

- We provide fast, responsive, and proactive support around the clock in multiple languages, guaranteeing premium assistance without interruption.

Learn More:
www.netatwork.com | 800.719.3307 | info@netatwork.com

Preferred
Barracuda Partner

Net at Work Main Support Solutions

Included Services	MS-NOC	MS-Core	MS-Select	MS-Premium
White Glove Implementation with Dedicated Project Manager	✓	✓	✓	✓
Dedicated Technical Account Manager	✓	✓	✓	✓
24x7x365 NOC Proactive Device Monitoring & Remediation	✓	✓	✓	✓
Managed Endpoint Security & Response by SentinelOne EDR	✓	✓	✓	✓
Intelligent Security Patching & Default Security Controls	✓	✓	✓	✓
Professional & Proactive Systems Administration Support	✓	✓	✓	✓
Procurement Assistance for Hardware, Software & Warranties	✓	✓	✓	✓
Unlimited Technical Support	✓	✓	✓	✓
Mobile Device Management Support – Intune & JAMF		✓	✓	✓
Employee Onboarding & Offboarding Support		✓	✓	✓
Comprehensive Vendor Management			✓	✓
Strategic Technology Framework with Quarterly Reviews			✓	✓
Dashboards – Shared Visibility & Collaborative Toolsets			✓	✓
Asset & Lifecycle Management			✓	✓
Multifactor Authentication			✓	✓
Single Sign On (SSO)			✓	✓
Microsoft 365 / Google Workspace Managed Backup			✓	✓
Support for up to three devices per user			✓	✓
Managed Email Security Essentials: Spam & Phishing Protection			✓	✓
Comprehensive Managed Email Security & Phishing Protection				✓
Security Awareness Training				✓
Executive Partner – vCTO and vCISO				✓
Governance & Business Continuity Planning				✓

With Net at Work as your IT partner, you can leverage our expertise and cutting-edge solutions to streamline your IT operations, enhance productivity, and fortify your cybersecurity posture. Whether supporting a single IT project, managing IT, or delivering fully managed infrastructure, Net at Work has you covered.

Contact us for a no obligation IT consultation.

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